

September 9, 2005

Jack Hopkins  
National Restoration Technologies  
4525 Brittmoore Road  
Houston, TX 77041

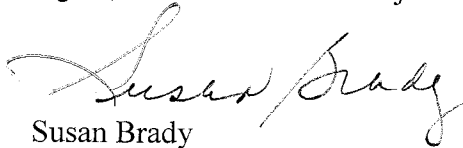
Dear Jack,

This letter is long overdue, and I apologize for that. I wanted to whole heartedly thank you and your staff for a terrific job. I was treated with so much kindness, respect and professionalism. It seems as though everybody went the extra mile to make sure every detail was covered and completed to my satisfaction.

Everything in my home is clean, back in order and working, and looks so much better thanks to you and your staff. I have had lots of compliments on the finished work and will definitely recommend your company to anyone that needs help in restoring their home.

Please do not hesitate to add my name to your list of references.

Again, thanks a million to a job well done.



Susan Brady  
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