

February 27, 2007

Mr. Jack Hopkins
National Restoration Technologies

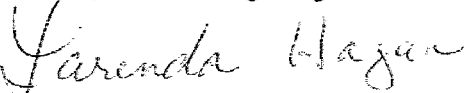
Dear Mr. Hopkins:

I just want to express my sincere appreciation for all the fine work done by everyone at NRT and let you know that through their actions they have shown they truly care about my family. This simple statement does not come close to doing justice to the exceptional work performed by your company as it seems these days too many companies are too busy to really care about their clients and it is all about getting the job done at the lowest cost for their company.

Being a single mom and having such a devastating fire where we lost everything is hard enough, then having to worry about what company to hire that would be trustworthy and get us back into our house without taking advantage of my situation added more stress and disappointment. I am so proud I hired NRT to rebuild our home as the crews really cared about us and worked diligently & professionally. I will never forget on Thanksgiving Day my son & I stopped by the house so we could remember to be thankful for our blessings after all the fire started at 2:00 a.m. Sunday night - Monday morning so the boys & I were asleep. Much to my surprise, some of the crews were at my house working which showed me just how much they truly did care about my family. Even with all the help & support from my community, friends & family I do not know what I would have done without Kirk & Kevin from NRT they are men of integrity, extremely fair, flexible & they keep their word.

NRT stands tall above all others with their genuine concern for their clients, the quality of work performed on their projects and the talents of their crews. After living through this "hellish" experience myself, my advice to anyone having a structural tragedy should hire NRT and let them go to work and they will get you back home.

Thank you NRT for getting us back home,



Larenda Hagan